

Comparisons of Job Characteristics

Focus Occupation: Mail Clerks and Mail Machine Operators, Except Postal Service (43-9051)

Associated Occupation: Office Clerks, General (43-9061)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 44

Focus Occupation: Mail Clerks and Mail Machine Operators, Except Postal Service (43-9051)
Associated Occupation: Office Clerks, General (43-9061)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Clerical	7.3	20.8	3.6	<< Extensive education and/or training may be required
Customer and Personal Service	11.3	14.7	4.3	<< Extensive education and/or training may be required
English Language	11.2	11.9	4.2	<< Extensive education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 76

Focus Occupation: Mail Clerks and Mail Machine Operators, Except Postal Service (43-9051)
Associated Occupation: Office Clerks, General (43-9061)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Active Listening	11.0	11.5	7.6	<< Extensive development of skills in this area may be required
Reading Comprehension	10.7	11.5	8.2	<< Extensive development of skills in this area may be required
Service Orientation	7.9	8.7	4.8	<< Extensive development of skills in this area may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 82

Focus Occupation: Mail Clerks and Mail Machine Operators, Except Postal Service (43-9051)
Associated Occupation: Office Clerks, General (43-9061)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Speech Clarity	10.2	10.7	7.2	<<	Extensive improvement in abilities may be required
Speech Recognition	9.9	10.3	7.7	<<	Extensive improvement in abilities may be required
Written Expression	9.8	9.8	7.5	<<	Extensive improvement in abilities may be required
Number Facility	6.3	7.1	4.2	<<	Extensive improvement in abilities may be required
Mathematical Reasoning	6.3	6.7	4.1	<<	Extensive improvement in abilities may be required
Memorization	5.6	5.8	4.5	<	Some improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 75

Focus Occupation: Mail Clerks and Mail Machine Operators, Except Postal Service (43-9051)
Associated Occupation: Office Clerks, General (43-9061)

Work Activities	Exclusivity of Activity
Answer customer or public inquiries	41
Distribute correspondence or mail	76
Fill out business or government forms	42
Maintain inventory of office forms	71
Maintain records, reports, or files	5
Measure, weigh, or count products or materials	17
Operate business machines	68
Proofread printed or written material	73
Provide customer service	14
Sort mail letters or packages	89
Use computers to enter, access or retrieve data	3
Use oral or written communication techniques	1

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: n/a

Focus Occupation: Mail Clerks and Mail Machine Operators, Except Postal Service (43-9051) Associated Occupation: Office Clerks, General (43-9061)
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Tools and Technologies	Exclusivity
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Tools and technology data is unavailable for one or both occupations.

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.